



VICTORIA GOVERNMENT GAZETTE.

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WEDNESDAY, MARCH 27.

[1935

Factories and Shops Acts.

DETERMINATION OF THE STOREMEN, PACKERS, AND SORTERS BOARD.

This Determination on the 22nd March, 1935, applied to the following parts of Victoria, namely:—The Metropolitan District as defined in the Factories and Shops Acts, and the Order in Council made thereunder extending such Metropolitan District, such portions of the city of Sandringham as are not included in the said Metropolitan District; the cities of Ballarat, Bendigo, Geelong, Geelong West, and Warrnambool; the boroughs of Eaglehawk and Sebastopol; and the town of Newtown and Chilwell.

IN accordance with the provisions of the Factories and Shops Acts, the Wages Board which now has the power to "determine the lowest prices or rates which may be paid—

(a) to any person employed—

- (i) as a Storeman, Packer, or Sorter,
- (ii) in assisting a Storeman, Packer, or Sorter,
- (iii) as an assembler, collector, or checker of goods in course of receipt or despatch,

(b) to any person or persons or classes of persons employed at wiping eggs in any place where eggs are stored, sorted or packed for trade or sale,

but not including any person subject to the jurisdiction of any of the following Boards:—

Aerated Water Trade Board	Flock Board	Meat Preservers Board	Shops Board No. 9 (Drapers and Men's Clothing)
Agricultural Implements Board	Flour Board	Millet Broom Board	Shops Board No. 12 (Fuel and Fodder)
Agricultural Implements Board (Country)	Flour Board (Country)	Nailmakers Board	Shops Board No. 13 (Fuel and Fodder—Country)
Bedstead Makers Board	Furniture Board (Picture Frames)	Paper Board	Shops Board No. 14 (Furniture Dealers)
Biscuit Board	Furniture Board (Wood, Mantelpiece, or Overmantel)	Paper Bag Trade Board	Shops Board No. 15 (Grocers)
Boarding Houses Board	Glassworkers Board	Pastrycooks Board	Shops Board No. 16 (Hardware)
Brewers Board	Grocers' Sundries Board	Plate Glass Board	Tea Packing Board
Butter Board	Ham and Bacon Curers Board	Polish Board	Tinsmiths Board
Cardboard Box Trade Board	Hotel and Restaurant Board	Pottery Board	Wholesale Grocers Board
Cigar Trade Board	Ice Board	Printers Board	Wireworkers Board
Confectioners Board	Jam Trade Board	Printers Board (Country)	Woodworkers Board
Corlidge Board	Leather Goods Board	Printers Board (Provincial)	Woodworkers Board (Country)
Fellmongers Board	Marine Stores Board	Rubber Trade Board	Woolen and Cotton Trade Board,"
		Shops Board No. 1 (Boot Dealers)	

has made the following Determination, namely:—

(1) That on the 22nd March, 1935, the last and all previous Determinations of this Board shall be revoked and replaced by this Determination.

(2)

APPRENTICES AND IMPROVERS.

	Wages Per Week.				Number (in any place).
	Males.		Females.		
	Bread-making Establishments.	Any Other Place.	Establishments in which are Sorted Waste Pieces or Clippings of Cottons, Silks, Woollens, or Woollen and Cotton Pieces.	Any Other Place.	
	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	
Under 16 years of age	47 3	15 6	17 6	15 6	<p>APPRENTICES.</p> <p>One apprentice to every three or fraction of three workers of the same sex receiving not less than the minimum wage</p> <p>An indenture of apprenticeship prescribed by the Board was approved on 24th May, 1923.</p> <p>MALE IMPROVERS.</p> <p><i>Egg Packing Establishments.</i></p> <p>One male improver to every three or fraction of three male workers receiving 69s. per week.</p> <p><i>Any Other Place.</i></p> <p>One male improver to every four or fraction of four male workers receiving 69s. per week.</p> <p>FEMALE IMPROVERS.</p> <p><i>Laundries.</i></p> <p>One female improver to every three or fraction of three female workers receiving 43s. 3d. per week.</p> <p><i>Establishments in which are sorted waste pieces or clippings of cottons, silks, woollens, or woollen and cotton pieces.</i></p> <p>Two female improvers to every three or fraction of three female workers receiving 43s. 3d. per week.</p> <p><i>Any Other Place.</i></p> <p>One female improver to every four or fraction of four female workers receiving 38s. 9d. per week.</p>
16 to 17 years of age		20 9	20 6	20 9	
17 to 18 years of age		27 0	23 9	23 0	
18 to 19 years of age		37 6	26 9	26 9	
19 to 20 years of age		60 6	48 3	31 0	
20 to 21 years of age	76 6	59 9	35 0	33 6	
					Provided that any female improver employed packing or sorting laundry-work shall, after completing three years' experience, be paid the wage fixed for an adult.

Apprentices and Improvers shall be subject to the same number of hours per week as fixed for their respective sections.

(3)

JUVENILE WORKERS.

JUVENILE WORKERS, I.E., PERSONS UNDER 21 YEARS OF AGE (OTHER THAN APPRENTICES OR IMPROVERS).

	Males Employed in Oil, Grease, and Petroleum Products Stores.	Males Employed in Egg Packing Establishments (where not less than four Female Packers, Sorters, or Testers are working) engaged solely in Preparing Cases, and waiting upon Female Packers, Sorters, or Testers, and taking away from them Eggs, Cases, or other required material.	Males and Females Employed exclusively at Egg Wiping.	
			Males.	Females.
	WAGES PER WEEK OF 44 HOURS.		WAGES PER WEEK OF 48 HOURS.	
	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>
Under 15 years of age ..	24 4	15 6	15 9	16 3
15 to 16 years of age ..	24 4	15 6	18 6	16 3
16 to 17 years of age ..	30 2	20 9	23 9	21 0
17 to 18 years of age ..	33 4	27 0	31 9	24 9
18 to 19 years of age ..	42 4	37 6	46 3	28 9
19 to 20 years of age ..	53 10	48 3	58 0	35 3
20 to 21 years of age ..	63 6	59 9	63 0	40 9
	Provided that a juvenile worker called upon to stack full cases more than three high, to stack barrels, or to lift any weight over 1 cwt. shall be entitled to receive the wage fixed for an adult, whilst so engaged.	PROPORTION. Not more than one juvenile worker shall be employed to every eight or fraction of eight female egg packers, sorters, or testers receiving not less than 43s. 3d. per week.		

(4)

OTHER EMPLOYEES.

MALES.

IN OIL, GREASE, AND PETROLEUM PRODUCTS STORES.

	Wages Per Week of 44 Hours.
	<i>s. d.</i>
Head storeman, i.e., an employee in charge of a store or a special department in a store ..	80 6
Leading hand, i.e., an employee working under the supervision of a Head Storeman and who has men regularly under his supervision ..	75 6
All others ..	70 6

IN (OR ON) ANY PLACE OTHER THAN OIL, GREASE AND PETROLEUM PRODUCTS STORES.

	Males employed in (or on) or in connexion with—									
	Storemen employed in Figured, Roll, and Sheet Glass Stores.	Storemen employed receiving Stores and Tools in connection with the repair of such Stores and Tools for use in such Establishments.	Wharfs, Wharf Sheds, Customs Railway Sheds, or Fumigating Sheds.	Potato or Onion Stores.	Road or Free Stores or Establishments engaged in the General Bulk Storage Business.	Lime, Cement, or Plaster Stores.	Fibrous Plaster Stores, or Wholesale Softgoods Warehouses.	Boot Factories, or Wholesale Chemicals Warehouses.	Bulk Paper Stores.	
	WAGES PER WEEK OF—									
	48 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.	44 Hours.
	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>	<i>s. d.</i>
Storeman, Packer, or Sorter in any Store, who (notwithstanding he may be under the orders of a superior who does not devote the whole of his time to supervising the storing, packing, or sorting in such store)—										
(a) Works singly ..	78 6	78 6	90 0	78 0	75 0	75 0	74 0	76 6	78 6	
(b) Supervises or directs the number of male persons 18 years of age or over indicated hereunder, viz. :—										
(a) 1, 2, 3, 4, 5, or 6 such persons ..	80 9	80 9	90 0	78 0	75 0	77 6	76 3	78 9	80 9	
(b) 7 or more such persons ..	94 9	94 9	90 0	78 0	75 0	91 6	90 9	93 6	94 9	
Storeman in charge of a bulk store removed from the main place of business ..	78 6	78 6					74 0	76 6	78 6	
Packers of crockery, china, or glassware ..										
Packers of metal window frames ..										
Persons handling pianos, piano-players, or organs ..										
Egg packers, sorters or testers with six months' or more experience ..										
All male adults not otherwise provided for ..	74 0	74 0	90 0	78 0	75 0	72 0	69 0	72 0	74 0	

OTHER EMPLOYEES—MALES—(continued).

In (or on) Any Place Other Than Oil, Grease and Petroleum Products Stores—continued.

	Males employed in (or on) or in connexion with—							
	Bread-making Establishments.	Match Factory Stores, or Wholesale Confectionery Stores.	Bag (Hessian, Jute or Cotton) Stores, Tobacco, Paint, Painters' Oils, Colour and Varnish Stores.	Bulk Store, Hardware or Machinery Stores in which Stores are Stocked and Stores in which Sausage Casings are Stored, Packed or Sorted.	Dye Stores.		Electrical Goods Stores.*	Any Other Place.
					Dye Stores connected with the business of dyeing or the manufacture of piece-goods or apparel.	Other Dye Stores.		
	WAGES PER WEEK OF—							
	44 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.	47 Hours. s. d.	48 Hours. s. d.
Storeman, Packer, or Sorter in any Store, who (notwithstanding he may be under the orders of a superior who does not devote the whole of his time to supervising the storing, packing, or sorting in such store)—								
(a) Works singly	86 6	78 6	76 6	78 6	78 6	86 0	78 6	74 0
(b) Supervises or directs the number of male persons 18 years of age or over indicated hereunder, viz. :—								
(a) 1, 2, 3, 4, 5, or 6 such persons	93 3	80 9	78 9	80 9	80 9	88 3	80 9	76 3
(b) 7 or more such persons	107 9	94 9	93 6	94 9	94 9	102 3	94 9	90 9
Storeman in charge of a bulk store removed from the main place of business		78 6	76 6	78 6	78 6	86 0	78 6	74 0
Packers of crockery, china, or glassware								77 3
Packers of metal window frames								74 0
Persons handling pianos, piano-players, or organs								74 0
Egg packers, sorters; or testers with six months' or more experience								72 0
All male adults not otherwise provided for	87 0	74 0	72 0	74 0	74 0	82 0	74 0	69 0

Storemen or packers called upon to work in cool stores shall be paid 2s. 3d. per hour whilst so employed.

FEMALES.

	Females employed in or in connexion with—			
	Manufacturing Chemists' Factories.	Establishments in which are sorted Waste Pieces or Clippings of Cottons, Silks, Woollens, or Cotton Pieces.	Egg Packing Establishments.	Any Other Place.
	46 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.	48 Hours. s. d.
Female Packer or Sorter in any Store, who (notwithstanding she may be under the orders of a superior who does not devote the whole of his time to supervising the storing, packing, or sorting in such store)—				Provided that females employed in or in connexion with any establishment in which the hours for males are fixed at less than 48 per week shall be subject to the same number of hours as those fixed for males.
(a) Works singly	41 0	46 3	46 3	41 0
(b) Supervises or directs the number of female persons 18 years of age or over, indicated hereunder, viz. :—				
(a) 1, 2, 3, 4, 5, or 6 such persons	44 0	49 6	49 6	44 0
(b) 7 or more such persons	50 0	55 6	55 6	50 0
Females employed packing or sorting laundry work				43 3
Egg Packers, Sorters, or Testers—				
With less than eight weeks' experience			41 3	
With eight weeks' or more experience			44 3	
All female adults not otherwise provided for	38 9	43 3	38 9	38 9

PROVISIONS APPLICABLE ONLY TO PERSONS EMPLOYED IN OIL, GREASE, AND PETROLEUM PRODUCTS STORES.

(5) **TEMPORARY WORK.**—Temporary employees, i.e., persons employed for less than two consecutive weeks shall be paid at the rate of 2s. 3d. per hour.

(6) **EXTRA RATE.**—Whenever not more than two storemen or packers are employed handling or rolling barrels or drums, weighing over 5 cwt., for more than half an hour, they shall be paid 6d. per hour extra, whilst so employed.

(7) **ORDINARY WEEK'S WORK.**—Forty-four hours shall constitute a week's work and they shall be worked as follows:—Eight hours per day from Monday to Friday, both inclusive, and four hours on Saturday, to be worked between the hours of 7 a.m. and 5.30 p.m. on Monday* to Friday, both inclusive, and 7 a.m. and noon on Saturday.

Subject to the above, the hours of starting and finishing may be fixed by each employer, but having been once fixed they shall not be altered without seven days' notice.

Where the industry necessitates a continuous process, three shifts of eight hours each may be worked, and overtime is to be calculated on the basis only of an excess of eight hours.

Employees required for duty in connexion with the delivery of bulk petrol may be employed on shifts, and when so employed shall be paid 6s. per week in addition to the rates prescribed in clause (4) of this Determination, provided that such shift work extends over one calendar month. Five shifts of eight hours including crib time of half an hour, and one of four hours, shall constitute a week's work.

(8) **OVERTIME.**—(a) The following rates shall be paid for all work done:—

On Saturday, after 1 p.m.	Double time.
Any other time	Time and a half.

(b) Provided that all meal hours, if worked, shall be paid for at double time, and such double time shall continue until a meal time is allowed, except that, should work cease before 6.30 p.m., ordinary overtime rates only will apply, and employees shall not then be paid 2s. for meals as provided in the next succeeding paragraph.

(c) Except as provided in the last preceding paragraph, weekly and temporary employees when called upon to work overtime, shall be allowed 2s. for each meal, unless they have been notified before ceasing work on the previous day of the intention to work overtime.

(9) **MEAL HOURS.**—One hour on Monday to Friday, both inclusive, shall be allowed for each meal. Provided that, should any employer and the Federated Storemen and Packers' Union of Australia, Victorian Branch, agree, the meal hour in an establishment may be shortened to meet the exigencies of transport.

The hours for breakfast and dinner shall be fixed in each case by mutual arrangement, but having been once fixed, they shall not be altered without seven days' notice.

The interval for tea shall be within the hour succeeding the usual finishing time.

The interval for supper shall be between 12 midnight and 1 a.m.

(10) **SPECIAL RATES.**—Double time shall be paid for all work done on Sundays, gazetted public holidays, and the day observed as Union Picnic Day in the Metropolitan District and Geelong respectively, provided that, no day except Union Picnic Day shall be observed as a holiday, if the Railways Goods Yards are open for receipt of ordinary goods on those days, and provided also that, any employer requiring to deliver goods on Union Picnic Day, shall have the right to employ without extra payment up to 10.30 a.m. on that day, as many men as he deems necessary for that purpose.

(11) **HOLIDAYS.**—Weekly employees shall subject to the provisions of the preceding clause, be entitled to the holidays mentioned in clause (10) without deduction of pay.

(12) **TERMS OF ENGAGEMENT.**—Employees are to be engaged either as weekly or temporary employees.

In the case of temporary employees the engagement shall be terminable at any time by either employer or employee.

In the case of weekly employees the engagement shall be terminable by a week's notice by either employer or employee. Provided that any employee, being incompetent or disobedient, or misconducting himself, may be dismissed without notice.

Where an employer is not satisfied as to the reason of an employee absenting himself from work he may deduct from the wages of such employee the time he has been so absent, unless the employee produces a medical certificate of sickness, if required by the employer, in which case the employer shall make no deduction for such sickness. Provided that should an employee remain absent for more than six days in all during any calendar year the employer may thereafter make such deduction.

If through slackness of work employees are dismissed, such employees shall as far as practicable, be given first preference for employment when men are being re-engaged.

Men engaged for stacking ex ship, shall be deemed to be temporary employees during the whole time they are engaged on such work.

Temporary employees who are instructed to report for work at a stipulated time and who report for work at such time, but for whom work is not available within 30 minutes of the said stipulated time, shall be paid ordinary temporary rates from the said stipulated starting time.

In the event of a temporary employee being instructed to report for work and his services are not required, he shall be paid for two hours at temporary rates.

(13) **PAYMENT OF WAGES.**—Time shall be made up weekly to suit the convenience of employers and employees, and the payment of wages shall begin within five minutes after work ceases on pay day. Provided that, in the case of weekly hands, two days' wages may be kept in hand.

Temporary employees shall be paid at the time of their services being dispensed with, and at the place where the work has been performed.

(14) **FARES.**—Transport from store to store in the employers' time shall be arranged by the employers at their own expense, or the actual expense incurred, shall be paid by the employers.

(15) **FOOTWEAR.**—Suitable and approved footwear shall be provided for employees whilst engaged in places where employers require special footwear to be used.

PROVISIONS APPLICABLE TO PERSONS OTHER THAN THOSE EMPLOYED IN OIL, GREASE, AND PETROLEUM PRODUCTS STORES.

(16) **TEMPORARY WORK IN BOND OR FREE STORES OR ESTABLISHMENTS ENGAGED IN THE GENERAL BULK STORAGE BUSINESS.**—Temporary employees, i.e., persons employed in Bond or Free Stores or Establishments engaged in the general bulk storage business for less than four weeks, shall be paid at the rate of 2s. 2½d. per hour, and such employees shall be guaranteed not less than two hours' work at every start.

(17) **TIMES OF BEGINNING AND ENDING WORK FOR ALL PERSONS OTHER THAN THOSE EMPLOYED IN BREAD-MAKING ESTABLISHMENTS—**

(a) Bond or Free Stores or Establishments engaged in the general bulk storage business—		Times of beginning.	Times of ending.
		Not earlier than—	Not later than—
On Monday to Friday inclusive	7.30 a.m.	.. 5.30 p.m.
On Saturday	7.30 a.m.	.. 12 noon.
(b) Any other place except Bread-making Establishments—			
On the ordinary working days of the week ..	7 a.m.	..	6 p.m.
On Saturday, or the day on which the weekly half-holiday is observed	{ 12 noon in bulk paper, bulk lime, or cement stores. 12.30 p.m. in any other place.

Provisions Applicable to Persons Other Than Those Employed in Oil, Grease, and Petroleum Products Stores—continued.

(18) **HOURS OF WORK IN BREAD-MAKING ESTABLISHMENTS.**—The number of hours to be worked in Bread-making Establishments on each night between 9 p.m. and 7.30 a.m. shall not exceed—

On ordinary nights 7 hours.
On double nights (i.e., nights on which bread for more than one day's consumption is produced) .. 10 hours.

(19) **OVERTIME.**—The following rates shall be paid for all work done—

(a) by persons employed in Bread-making Establishments—

In excess of the number of hours fixed in clause (18), or } Time and a half.

In excess of 44 hours in any week }

(b) by persons employed in Bond or Free Stores or Establishments engaged in the general bulk storage business—

Outside the times of beginning and ending work as fixed in clause (17) (a) } Time and a half for first
Within the times of beginning and ending work, in excess of 44 hours in any week } three hours and double
time thereafter.

Provided that after 12 noon on Saturdays temporary employees shall be paid double rates, and after 12.30 p.m. on Saturdays weekly employees shall be paid double rates.

(c) by all other persons—

Between midnight and 7 a.m. 4s. per hour.

At any other time outside the times of beginning and ending work as fixed in clause (17) (b) } Time and a half.
Within the times of beginning and ending work, in excess of the maximum number of hours }
fixed as a week's work in any week }

(20) **SPECIAL RATES FOR SUNDAYS AND PUBLIC HOLIDAYS.**—

(a) Bond or Free Stores or Establishments engaged in the General Bulk Storage Business—

(i) 6s. per hour shall be paid for all work done on Sunday, Christmas Day, or Good Friday, and (ii) for all work done on all other statutory or gazetted public holidays observed by the Customs Authority, weekly employees shall be paid at the rate of double time in addition to their weekly wage and temporary employees shall be paid at the rate of double time.

(b) Any Other Place—

Double time shall be the rate for all work done on Sunday, New Year's Day, Australia Day (26th January), Good Friday, Easter Monday, Labour Day (21st April), Anzac Day (in industries named in the Second Schedule to the *Anzac Day Act 1928*), King's Birthday (3rd June), Christmas Day, or Boxing Day; but if any other day be by Act of Parliament or Proclamation substituted for any of the above-named holidays, the special rate shall only be payable for work done on the days so substituted.

(21) **TIME RATE.**—Any person (other than (a) those in potato or onion stores, bond or free stores or establishments engaged in the general bulk storage business, on wharfs, or in wharf sheds, customs railways sheds or fumigating sheds, or (b) juvenile workers engaged exclusively at egg wiping) employed on time wages for less than the number of hours fixed for an ordinary week's work shall for each hour worked up to one-half the maximum number of hours fixed in this Determination be paid—

(a) in any week in which two or more At the ordinary wages rate with an addition of fifty per centum.

Public Holidays occur

(b) in any other week At the ordinary wages rate with an addition of thirty-three and one-third per centum.

(22) **RESTRICTION AS TO FEMALES LIFTING HEAVY WEIGHTS.**—The maximum weight to be lifted by any female over 18 years of age, employed in an Egg Store, shall be thirty pounds.

(23) **TERMINATION OF EMPLOYMENT.**—Seven days' notice of termination of employment shall be given by either employer or worker.

(24) **PIECE-WORK.**—The Board determines, under the provisions of sub-sections (1) and (2) of section 150 of the *Factories and Shops Act 1928* (No. 3677), that any employer may fix and pay piece-work prices for wholly or partly packing or sorting any articles for which wages rates are fixed, provided that such employer shall base such piece-work prices on the earnings of an average worker working under like conditions, and such piece-work prices shall be fixed so that an average worker can earn not less than the wages rate fixed by the Board for such work.

ADDITIONAL PROVISIONS APPLICABLE ONLY TO—

(A) **FEMALES EMPLOYED AT WIPING, PACKING, SORTING, OR TESTING EGGS.**

(25) **REST PERIODS.**—A rest period of ten minutes in the forenoon and ten minutes in the afternoon shall be given all female workers without any deduction from wages.

(26) **TEA MONEY.**—Females required to work overtime shall receive 1s. tea money on each occasion of working overtime.

(B) **PERSONS EMPLOYED IN BOND OR FREE STORES OR ESTABLISHMENTS ENGAGED IN THE GENERAL BULK STORAGE BUSINESS.**

(27) **MEAL HOURS.**—Meal hours shall be as follows:—

Dinner: One hour between 12 noon and 2 p.m.

Tea: 5 p.m. to 6 p.m.

Each employer shall fix the meal hour, which shall not be altered without seven days' notice to the employees.

(28) **MEAL HOUR RATES.**—All meal hours if worked shall, except as otherwise provided, be paid for at double rates, such rates to be continued until such time as the meal hour has been allowed, provided that should work not continue after 6 p.m. meal hour rate shall not apply.

(29) **MEAL ALLOWANCE.**—Employees called upon to work overtime after 6 p.m. on Monday to Friday or 1 p.m. on Saturday shall receive a meal allowance of 2s.

(30) **HOLIDAYS.**—Weekly employees shall be entitled to all statutory or gazetted public holidays observed by the Customs Authority without any deduction from the weekly pay.

(31) **CARRYING HEAVY GOODS.**—Temporary employees when receiving and carrying continuously for one hour or more bagged stuff, case goods, or other packages exceeding 180 lb. in weight shall be paid 6d. per hour above the ordinary rates, provided that when carrying 10-bushel bags of bran, both temporary employees and weekly employees shall be paid 9d. per hour above the ordinary rates.

R. J. EDWARDS, Chairman.

H. N. JONES, Secretary.

Melbourne, 5th March, 1935.

Annual Report of the Board of Directors of the United States Postal Service

The Board of Directors of the United States Postal Service is pleased to present this report on the activities of the Service during the fiscal year ending September 30, 1991. The Service has achieved significant accomplishments in the areas of financial performance, operational efficiency, and customer service.

During the year, the Service has continued to improve its financial performance, with a significant reduction in operating expenses and an increase in revenue. This was achieved through a combination of cost-cutting measures and improved operational efficiency.

The Service has also made significant progress in improving its operational efficiency, with a focus on reducing processing times and improving the quality of service to our customers.

In addition, the Service has continued to invest in new technologies and equipment to improve its operational efficiency and customer service. This includes the implementation of new mail processing systems and the expansion of our delivery network.

The Service has also made significant progress in improving its customer service, with a focus on reducing processing times and improving the quality of service to our customers. This includes the implementation of new customer service programs and the expansion of our delivery network.

The Service has also made significant progress in improving its financial performance, with a focus on reducing operating expenses and increasing revenue. This includes the implementation of new cost-cutting measures and the expansion of our delivery network.

The Service has also made significant progress in improving its operational efficiency, with a focus on reducing processing times and improving the quality of service to our customers. This includes the implementation of new mail processing systems and the expansion of our delivery network.

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